

# Worksheet

Why do we need to master confidence?

What ONE word can we not stress enough?

The P

P

The six human needs

<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Rosario's story

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Mastering  
Confidence

# Worksheet

How did the manager react?

The trick with confidence is...

Setting Expectations

The A

E

Actual P

P	EXCELLENT	GOOD	AVERAGE	POOR	VERY POOR
VERY GOOD	8.1	7.6	5.6	4.3	4.5
GOOD	7.9	7.6	5.9	4.5	4.3
AVERAGE	7.4	6.9	5.7	4.3	3.9
POOR	6.5	6.4	5.0	3.0	2.7
VERY POOR	7.0	6.5	4.8	3.0	2.7

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Mastering  
Confidence

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M

NOT ALLOWED!

We are hired, given opportunities, responsibilities, promoted on our...

The Power of P

A great example

Chloe's story

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Mastering  
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What did she do?

The Language of C

Final thought

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Mastering  
Confidence